



# Installation guide TeamViewer Assist AR



As an additional help desk tool, we offer you the option of remote support. To use this service, you need to install the freely accessible and free TeamViewer Assist AR app on your mobile device (smartphone or tablet).

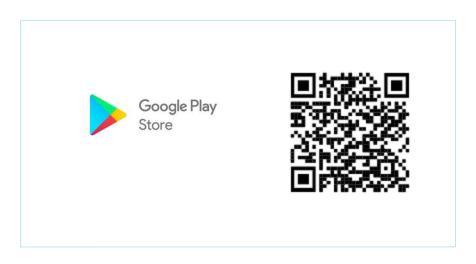
TeamViewer Assist AR offers simple, fast and secure remote support using augmented reality to quickly identify and solve problems at your Dreistern Line across borders when needed.

On the next pages we will guide you through the installation process of TeamViewer Assist AR.

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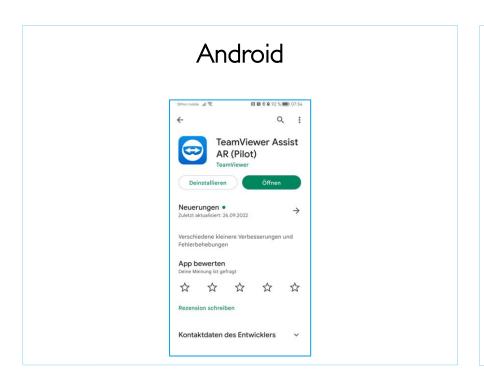
Open, by scanning the QR code, the corresponding page for Android or Apple devices.

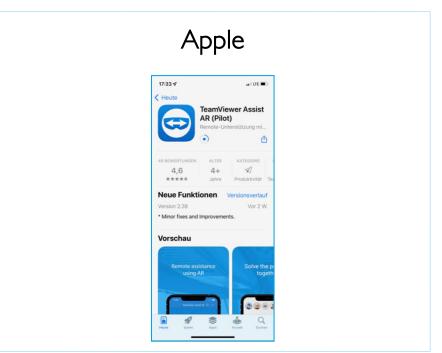




### Install & open App

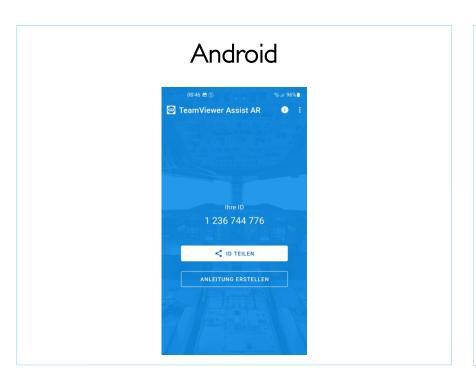


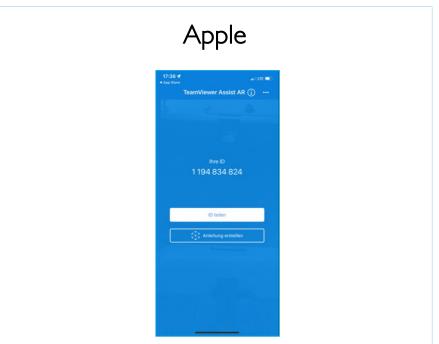




### Tell us your ID to start the connection







#### **Recommendation**



Please use a headset or a clear communication.





#### Ihr Ansprechpartner bei Fragen:

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